

Civic Systems

17th Annual Symposium

Session Agenda

Sessions have been broken down into three (3) different tracks – Financial - Clarity, Utility Billing and Misc. - Clarity, and New User - Clarity. The following are the sessions being provided in all three (3) tracks.

Date / Time	Session	Track
Thursday, Sept 14		
8:30 – 9:45	<i>Registration and Breakfast</i>	
10:00 – 11:00	General Ledger Reporting	Financial – Clarity
	Advanced Payroll	Financial – Clarity
	Meter Management	Utility Billing and Misc. – Clarity
	Cash Receipting and Online Payments	Utility Billing and Misc. – Clarity
	Accounts Payable – New User	New User – Clarity
11:00 – 11:15	<i>Break</i>	
11:15 – 12:15	miExcel GL, AP, and Payroll	Financial – Clarity
	Bank Reconciliation Tips and Tricks	Financial – Clarity
	Utility Billing Reporting	Utility Billing and Misc. – Clarity
	Question and Answer – WI Utilities	Utility Billing and Misc. – Clarity
	General Ledger – New User	New User – Clarity
12:30 – 1:15	<i>Lunch</i>	
1:30 – 2:30	Tips and Tricks	Financial – Clarity
	miPayOnline and Remote Time Entry	Financial – Clarity
	Advanced Utility Billing I	Utility Billing and Misc. – Clarity
	Building Permits, Code Enforcement, and Business Licenses	Utility Billing and Misc. – Clarity
	Payroll – New User	New User – Clarity
2:30 – 2:45	<i>Break</i>	
2:45 – 3:45	Budgeting	Financial – Clarity
	Question and Answer	Financial – Clarity
	Managing Capital Projects and Grants	Financial – Clarity
	Advanced Utility Billing II	Utility Billing and Misc. Clarity
	Payroll – New User (cont.)	New User – Clarity
4:30 – 8:00	<i>Social & Entertainment</i>	
Friday, Sept 15		
7:15 – 8:15	<i>Breakfast</i>	
8:30 – 9:30	Payroll Reporting	Financial – Clarity
	Troubleshooting Checkout – GL and AR	Financial – Clarity
	Tax Certification	Utility Billing and Misc. – Clarity
	Creating/Editing Forms and Outsource Bill Print	Utility Billing and Misc. – Clarity
	Accounts Receivable – New User	New User – Clarity
9:30 – 9:45	<i>Break</i>	
9:45 – 10:45	miViewPoint and Accounts Payable Workflow	Financial – Clarity
	Accounts Payable and Accounts Receivable Reporting	Financial – Clarity
	Question and Answer – IA, IL, MI, MN	Utility Billing and Misc. – Clarity
	Tips & Tricks	Utility Billing and Misc. – Clarity
	Utility Billing – New User	New User – Clarity
10:45 – 11:00	<i>Break</i>	
11:00 – 12:00	Balancing Cash Clearing and Other Accounts	Financial – Clarity
	Troubleshooting Checkout – Payroll and AP	Financial – Clarity
	Service Orders	Utility Billing and Misc. – Clarity
	Utility Billing Reporting (repeat session)	Utility Billing and Misc. – Clarity
	Utility Billing – New User (cont.)	New User – Clarity