

Civic Systems

18th Annual Symposium

Session Agenda

Sessions have been segregated into four (4) tracks – Financial, Utility Billing, Miscellaneous, and New User. The following are the sessions for each track.

Date / Time	Session	Track
Thursday, Sept 13		
8:30 – 9:45	<i>Registration and Breakfast</i>	
10:00 – 11:00	miViewPoint and Accounts Payable Workflow	Financial
	What's New in Connect	Financial
	Balancing Utility Billing to the General Ledger	Financial / Utility Billing
	Tips and Tricks	Utility Billing
	General Ledger – New User	New User
11:00 – 11:15	<i>Break</i>	
11:15 – 12:30	miPayOnline and Time Entry	Financial
	Advanced Utility Billing I	Utility Billing
	What's New in Connect	Utility Billing
	Excel Tips and Tricks - Beginner	Miscellaneous
	Accounts Payable – New User	New User
12:30 – 1:30	<i>Lunch</i>	
1:45 – 3:00	Preparing for Audit	Financial
	Advanced Payroll	Financial
	Advanced Utility Billing II	Utility Billing
	Question and Answer	Utility Billing
	Payroll – New User	New User
3:00 – 3:15	<i>Break</i>	
3:15 – 4:15	Bank Reconciliation Tips and Tricks	Financial
	Payroll, Accounts Payable, and Accounts Receivable Reporting	Financial
	Service Orders	Utility Billing
	Excel Tips and Tricks – Advanced	Miscellaneous
	Payroll – New User (<i>continued</i>)	New User
4:30 – 8:00	<i>Social & Entertainment</i>	
Friday, Sept 14		
7:15 – 8:15	<i>Breakfast</i>	
8:30 – 9:30	Question and Answer	Financial
	General Ledger Reporting	Financial
	Tax Certification	Utility Billing
	Cash Receipting and Online Payments	Utility Billing
	Accounts Receivable – New User	New User
9:30 – 9:45	<i>Break</i>	
9:45 – 10:45	Laserfiche Integrations	Financial
	Payroll – Federal and State Reporting	Financial
	Tips and Tricks	Financial
	Utility Billing Reporting	Utility Billing
	Utility Billing – New User	New User
10:45 – 11:00	<i>Break</i>	
11:00 – 12:00	miExcel General Ledger and Utility Billing	Financial / Utility Billing
	Budgeting	Financial
	Meter Management	Utility Billing
	Creating / Editing Forms	Utility Billing
	Utility Billing – New User (<i>continued</i>)	New User