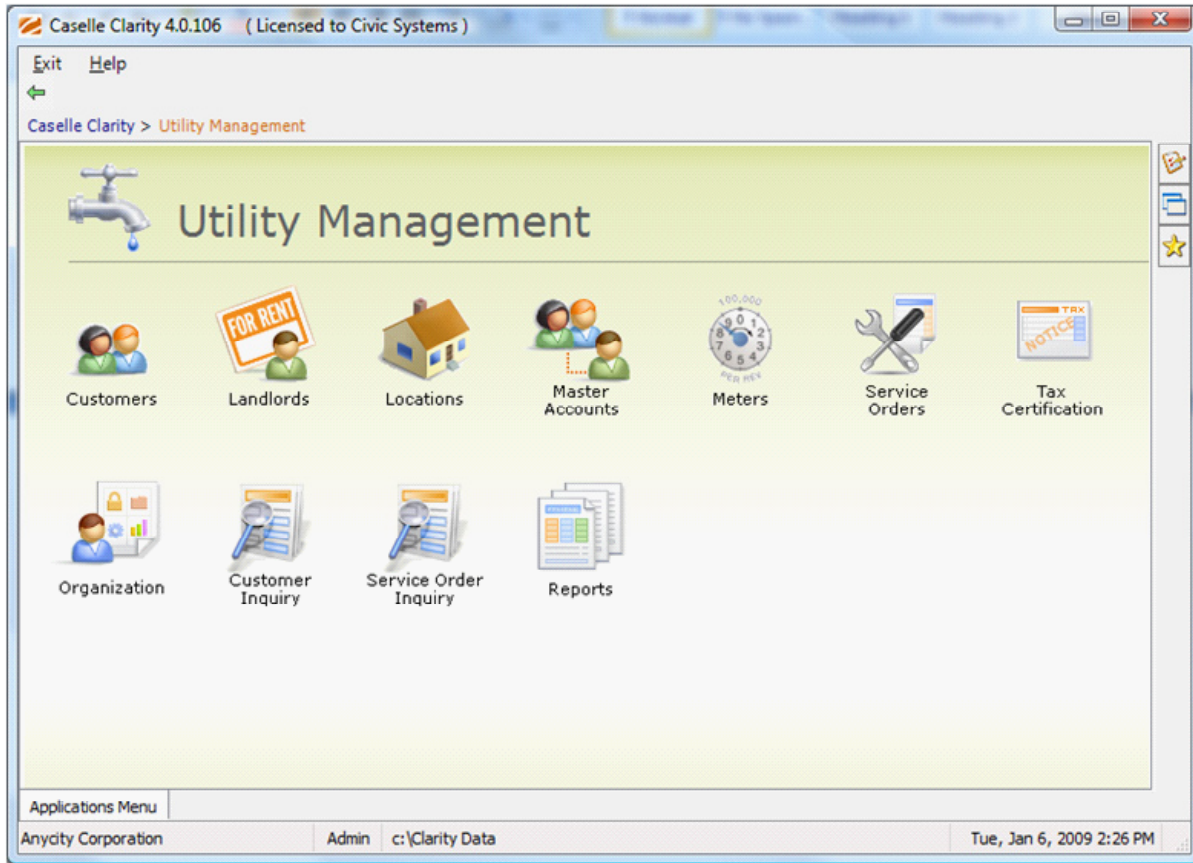


# UTILITY MANAGEMENT/ SERVICE ORDERS



More than just a billing program, Utility Management offers a unique solution for all your specialized billing needs for tracking customers, billings, services, meters, locations, and deposits. The Service Order module interfaces directly to the Utility Management System. This application gives you all the tools you need for tracking your service orders from beginning to end.



## Capable

- View customer transaction history easily
- Setup and track contract payment arrangements with customers
- Track security deposits with optional interest calculation

## Efficient

- Effortless statement preparation for customers, landlords, and tenants
- Seamless interface to electronic meter reading devices
- Automated workflow of tasks throughout the service order process

## Flexible

- Supports multiple and seasonal billing
- Delinquent and shutoff notices are generated easily
- Duplicate statements can be sent to alternate addresses

## Powerful

- Electronic document and image attachments
- Print, save, and export all reports
- GIS integration

## Interfaces With

- Cash Receipting
- Check on Demand
- General Ledger
- Service Orders
- Supplemental Billing
- Utility Direct Pay
- Utility Electronic Meter Reading
- Utility Tax Certification
- Utility Water Conservation

For further information or a product demo, call 888.241.1517 or visit [www.civicsystems.com](http://www.civicsystems.com)