Connect Payroll Year-End Procedure Guide – 2024

REVISIONS:

12/11/2024 - Original Document

12/20/2024 - Modified the instructions to import a checklist found on page 1

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Caselle Connect Payroll Year-End Checklist – 2024

Welcome back!

Please download the latest Year-end Checklist from our website. Follow the steps below. The Payroll Year-end Checklist is a list of tasks that need to be completed at the end of the year. These tasks will help you clean up the Payroll database, prepare W-2 and 1099 forms, close the year to prevent others from changing the payroll data, and prepare for the new year. The checklist can be downloaded and loaded using the instructions in the following section.

Download the Payroll Year-End Steps Checklist

*Note: The Payroll Year-End Steps Checklist has changed slightly from previous years. Follow these steps to import the latest checklist.

To download the Payroll Year-End Steps Checklist, follow these steps:

- 1. Click here to visit our year-end website.
- 2. On the right side of the screen, there is a section titled **Steps Checklist**. Right-click on **Payroll**.
- 3. Select Save link as...
- 4. Save the file to a location on your computer or network.
- 5. If the **Download compete** screen appears, click **Close**.
- 6. Open the **Connect** program.
- 7. Move your mouse's arrow to the Checklist on the right side of the screen so that it slides out.
- 8. Click the **Manage Checklists** button (clipboard with a checkmark).

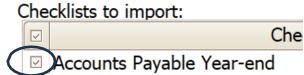


9. Click the **Import a Checklist** button (yellow folder with an arrow going into the folder).



- 10. Click Browse.
- 11. Navigate to the "PR Checklist.xml" file saved in step 4 above. Click Open.
- 12. Make sure the Add imported checklists to my view list checkbox is checked.

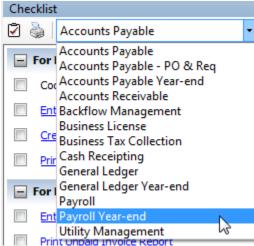
13. Check the box next to the new checklist you are about to import.



*Note: If there was a year-end checklist that was imported in years past, the new checklist may be named with a number after it (e.g. **Payroll Year-end 1**)

14. Click **OK**.

The Checklist should now be listed in the drop-down.



Printing the Checklist.

To print the Payroll Year-End Checklist, follow these steps:

- 1. Login to Connect.
- 2. Move your arrow over Checklist on the right.
- 3. Select the Payroll Year-end checklist from the drop-down.
- 4. Click the Printer button.



Need more help?

If you need more help, please contact Caselle Customer Service at (800) 288-9851.

Let's get started...

Before you get started...

Are you using the latest IRS W-2 forms?

Connect will print the 3-up and 4-up form types to blank paper. The system will then print all lines and information.

There are three optional form types to choose from:

4-up form type

4-up laser W-2s contain all information for one employee on one sheet, including Copy B for Federal, Copy C for employee and two (2) copies of Copy 1 for State, City or Local Tax Department. You can order the pre-printed 4-ups. Order enough sheets to have one for each employee. To print a copy for your files, simply reprint the W-2s on plain paper, or order employer's File Copy D. Copy D prints two employees per sheet, so order enough sheets to have one for every two employees.

3-up form type

3-up laser W-2's contain all information for one employee on one sheet, including Copy B for Federal, Copy C for employee and one (1) copy of Copy 1 for State, City, or Local Tax Department. Order enough sheets to have one for each employee. To print a copy for your files, simply reprint the W-2's on plain paper, or order employer's File Copy D.

2-up form type

2-up laser W-2's require three different forms for each employee:

- Federal Copy B
- State/City Copy 2
- Employee's Copy C

Depending on your locality, you may need an additional State/City Copy 2 for each employee. The sheets are perforated and print two separate employees' W-2's per sheet. Order enough of each of these forms to have one sheet for every two employees. To print a copy for your files, simply reprint the W-2's on plain paper, or order employer's File Copy D.

Electronic W-2 Filing (EFW2)

W-2 Electronic filing is required for employers issuing 250 or more W-2's. If your municipality or utility does not electronically file with the Social Security Administration, an additional "2-up" form must be ordered. This form is red in color, and prints two separate employees' W-2's per sheet. Order enough sheets to have one for every two employees. Depending on which state you are in, you may need an employer's State/City Copy 1 as well. If you are unsure whether you have the Electronic W-2 module, please call Civic Support.

Do you have the latest Caselle release installed and running?

You should be running release 2024.11.141 or later. If you're not sure what release you are running, login to Connect and look in the upper left corner. If the release number is lower than 2024.11.141, you should download this version before proceeding.

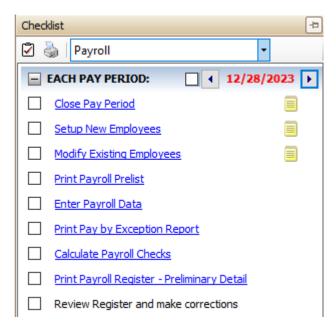
What needs to be completed before your first payroll in 2024?

While it is always great if you can complete your year-end processes before your first payroll in the next year, it is not necessary. However, the most important things to complete are any changes to rates such as federal and state withholding, retirement, and health insurance as required prior to the first payroll. To see the changes to federal and state withholding rates, click here.

DO NOT change the maximum wage amounts for Social Security before W-2's are calculated in Step 14.

Step 1: Complete the Pay Period Checklist for Last Payroll

Before you begin the Payroll Year-end Steps Checklist, first complete the *Pay Period Checklist* for the last payroll paid in December. *



When the final Pay Period Checklist for the year has been completed, you are ready to begin working on the Year-end Steps Checklist.

*Reminder... Depending on your site's payroll schedule, the last pay period in December *might not* include the last day of the month. For example:

Pay Period	Paycheck Date	Tasks
11/29-12/12	12/19	Last payroll in December: 1. Complete the Pay Period Checklist for this period. 2. Begin the Year-end Steps
12/13-12/26	1/2	Checklist. First payroll in January:
		3. Complete the Pay Period Checklist for this period.

Step 2: Verify Pay Code Rates/Limits

Make sure that the current rate/limit information is correctly set up in Pay Codes for the Payroll year being closed.

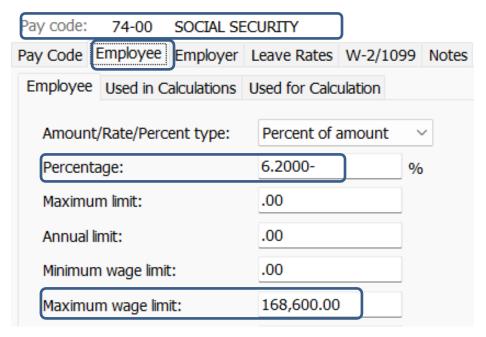
Do this...

- 1. Open Connect Payroll > Organization > Pay Codes.
- 2. Enter the **Social Security Pay Code** for your site in the Lookup bar. Press **Enter**.

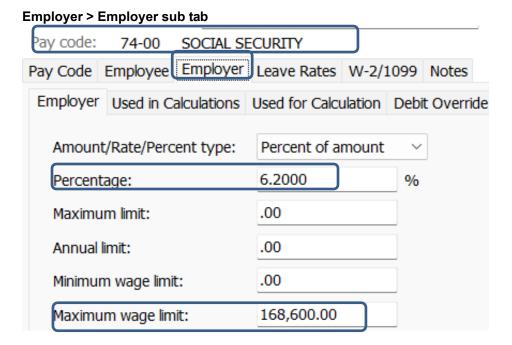
Example: 74-00 Social Security

- 3. Click the **Employee** tab > **Employee** sub tab. Verify that the amount in the **Maximum Wage Limit** field is correct for the Payroll year being closed.
- 4. Verify the amounts in the **Percentage** and **Maximum wage limit** fields are correct for the Payroll year being closed.

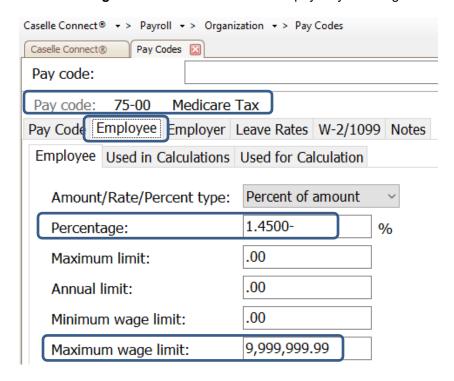
Employee > Employee sub tab



5. Click the **Employer** tab > **Employer** sub tab. Verify that the amounts in the **Percentage** and **Maximum wage limit** fields are correct for the Payroll year being closed.



- 6. Enter the Medicare Pay Code (most times it is pay code 75-00) for your site in the **Pay code:** field at the top. Press **Enter**.
- 7. Click the **Employee** tab > **Employee** sub tab. Verify that the amounts in the **Percentage** and **Maximum wage limit** fields are correct for the payroll year being closed.



8. Click the **Employer** tab.

9. Repeat these steps for any other applicable pay code rates/limits (In other words, disability, deferred compensation, and so on). The 2024 minimum wage limit for additional Medicare was \$200,000.

If you make a change to a pay code please, click the **Save** icon and OK on the popup to update employee pay codes. When updating a deduction amount, do **NOT** enter negative signs and do not edit a number leaving the negative sign; Connect will make the amount negative for you.

Warning! Place the Tax Rate information for the coming year in a safe place. **DO NOT update to the 2025 Social Security maximum wage limits until Step 18**.

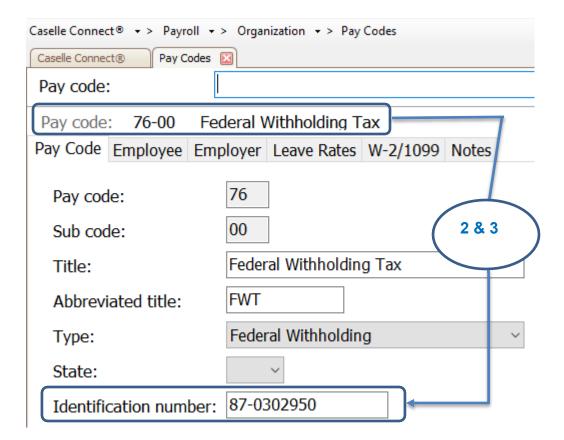
Step 3: Verify ID Numbers for Federal and State Pay Codes

Before you prepare the W-2 forms for your employees, you should verify that the correct identification numbers have been defined in the system:

- Federal Employer ID Number
- State Tax ID Number
- Employee Social Security Numbers

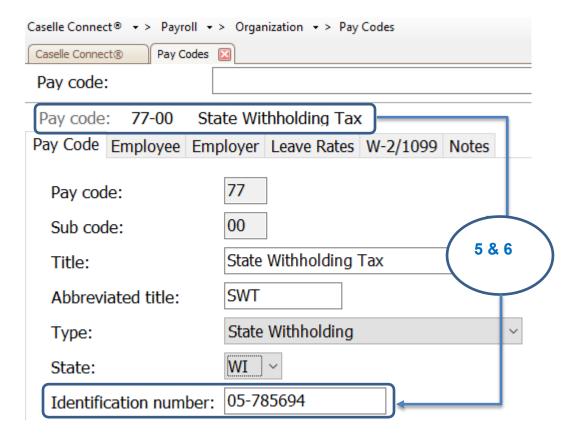
Verify the Federal Employer ID Number

- 1. Open Connect Payroll > Organization > Pay Codes.
- 2. Select the Federal Withholding Pay Code.
- 3. Verify the Federal Identification Number.



Verify the State Tax ID Number

- 4. Open Connect Payroll > Organization > Pay Codes.
- 5. Display the State Withholding Pay Code.
- 6. Verify the State Tax ID Number.



Step 4: Review Pay Codes

The *Used In Calculations* designation identifies portions of a pay code that are either subject to certain taxes or exempt from taxes. This step checks the pay codes and percentages on the Used In Calculations tab on each pay code.

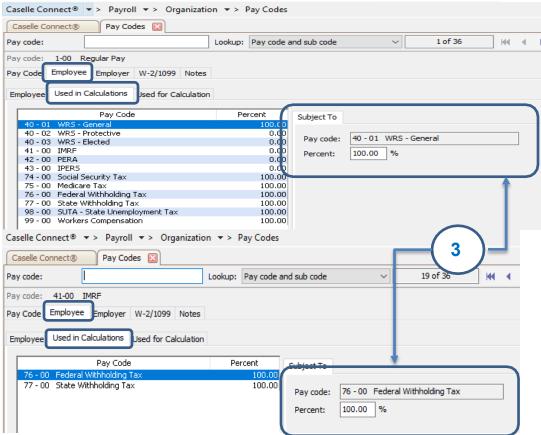
*Note: Deduction type pay codes will reduce the amount of wages in Boxes 1, 3, 5, and 16 on the W-2.

*Note-If you think there is an error, please call Support. You should not just change these 'Subject To' codes.

Do this...

- 1. Open Connect Payroll > Organization > Pay Codes.
- 2. Display the first pay code.
- On the Employee or Employer tab, review the Used In Calculations selections for the pay code.
- 4. Repeat step 3 for each pay code that is in use at your site.

Reminder! Deduction codes will <u>reduce</u> the amount of wages listed in boxes 1, 3, 5 and 16 on the W-2.



Step 5: Verify W-2 Box 10, 11, 12, and 14 Settings

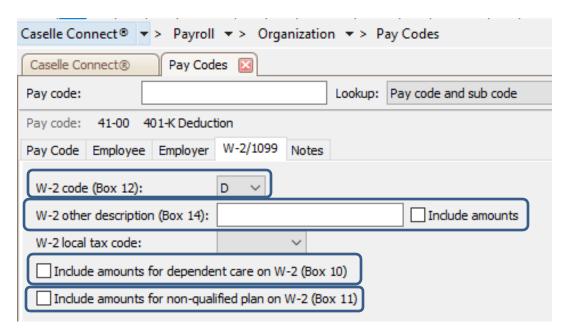
The IRS requires organizations to report specific information in Boxes 10, 11, 12, and 14. Contact your accountant/auditor or the IRS to determine if you have amounts that should be reported in these boxes.

Note: Civic support staff are not payroll tax experts. We can help you put your payroll tax information into the appropriate boxes, but we CANNOT help you determine what amounts need to be reported in each box.

Verify the special pay code flags

For amounts that need to be reported in Boxes 10, 11, 12, or 14, you will need to verify the special pay code flags and check the appropriate boxes in **Organization > Pay Codes** to place the information for each pay into the correct box on the W-2.

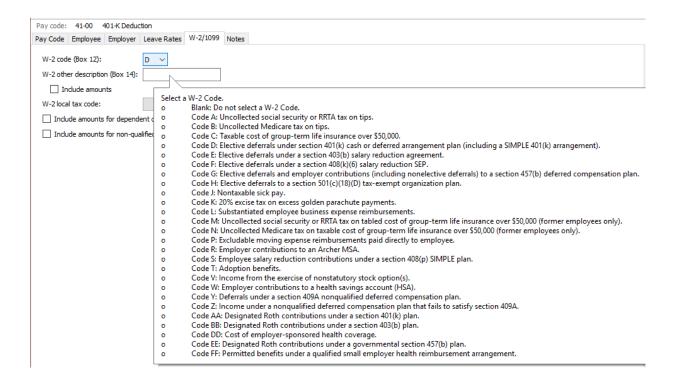
Tip! Your accountant or auditor should advise you on the appropriate code to select for each pay code as well as any other information that may be required for each pay code.



To select a W-2 code, do this...

- 1. Open Connect Payroll > Organization > Pay Codes.
- 2. Select the W-2/1099 tab.
- Select the appropriate code to describe the pay code amount from the W-2 Code (Box 12) dropdown list.
- 4. Repeat step 3 for each pay code in use at your site with Box 12 requirements.

Tip! Each of these codes and their descriptions, as shown here, can be found by clicking the What's This? Help button (CTRL+W).and then clicking on the W-2 Code (Box 12) field.



Box 12 Codes List

Below is a list of each code available for Box 12 and its corresponding explanation.

- A Uncollected Social Security tax or Railroad Retirement Tax Act (RRTA) tax on tips.
- **B** Uncollected Medicare tax on tips.
- **C** Taxable costs of group-term life insurance over \$50,000.
- D Elective deferral under a Section 401(k) cash or deferred arrangement plan. This includes a SIMPLE 401(k) arrangement.
- E Elective deferrals under a Section 403(b) salary reduction agreement.
- F Elective deferrals under a Section 408(k)(6) salary reduction SEP.
- **G** Elective deferrals and employer contributions (including non-elective deferrals) to a Section 457(b) deferred compensation plan.
- **H** Elective deferrals to a Section 501(c)(18)(D) tax-exempt organization plan.
- J Nontaxable sick.
- **K** 20% excise tax on excess golden parachute payments.
- L Substantiated employee business expense reimbursements
- M Uncollected Social Security tax or RRTA tax on taxable cost of group-term life insurance over \$50,000 (former employees only).
- N Uncollected Medicare tax on taxable cost of group-term life insurance over \$50,000 (former employees only).
- P Excludable moving expense reimbursements paid directly to a member of the U.S. Armed Forces.
- Q Nontaxable combat pay.
- R Employer contributions to your Archer medical savings account (MSA).
- S Employee salary reduction contributions under a Section 408(p) SIMPLE.
- **T** Employer Provided Adoption benefits.
- V Income from exercise of non-statutory stock option(s).
- W Employer contributions (including amounts the employee elected to contribute using a Section 125 cafeteria plan) to your health savings account (HSA).
- Y Deferrals under a Section 409A nonqualified deferred compensation plan.
- Z Income under a nonqualified deferred compensation plan that fails to satisfy Section 409A.
- AA Designated Roth contributions under a 401(k) plan.
- **BB** Designated Roth contributions under a 403(b) plan.
- **DD** Cost of employer-sponsored health coverage.

- **EE** Designated Roth contributions under a governmental 457(b) plan.
- **FF** Permitted benefits under a qualified small employer health insurance reimbursement arrangement. Information only.
- GG Income from qualified equity grants under Section 83(i). Information only.
- HH Aggregate deferrals under Section 83(i) elections as of the close of the calendar year.
 Information only.
- II Medicaid waiver payments excluded from gross income under Notice 2014-7.

To complete the W-2 Other Description (Box 14) fields, do this...

1. Does your site require a description for Box 14?

Tip! Box 14 descriptions may include the following items: Pension Plans, Union Dues, Life or Health Insurance Premium Payroll deductions, Moving Expenses, etc.

- Yes, my site requires a description for Box 14. Enter it in the W-2 Other Description (Box 14) field. If you need to include the Box 14 amount, select the Include Amounts checkbox.
- No, my site does not require a description for Box 14. Continue to the next step.
- 2. Is the pay code for dependent care? For example, such as a cafeteria plan payroll deduction.
 - Yes, the pay code is for dependent care. Select the Include Amounts for Dependent Care (Box 10) checkbox.
 - No, the pay code is not for dependent care. Continue to the next step.
- 3. Are you required to print the total amount of distributions to an employee for a non-qualified deferred compensation plan?
 - Yes, I need to print this information. Select the Include Amounts for Non-Qualified Plan on W-2 (Box 11) checkbox.
 - No, I do not need this information. Continue to the next step.

Step 6: Run the Employee Checkout

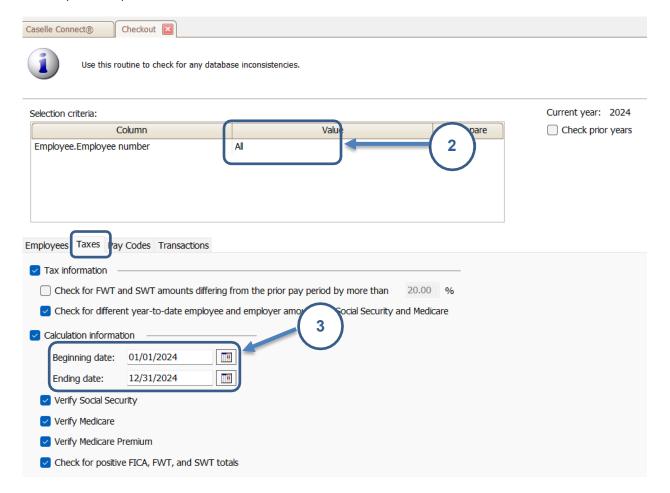
Now that you've verified the rates/limits for the year you're closing, the next step is to run Checkout. This will help you to discover any errors that need to be corrected before you continue.

Do this...

- 1. Open Connect Payroll > Organization > Checkout.
- 2. Run Checkout for ALL employees.
- 3. Verify the **Beginning** and **Ending Date**. These dates should default to the year being closed in order to scan and check the entire year's data.

IMPORTANT! If these dates are incorrect, DO NOT change them. Call customer service to address the issue.

4. Click GO (CTRL+G).



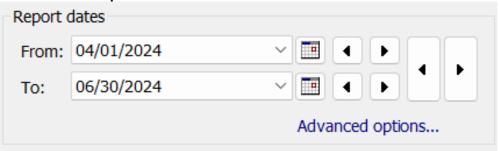
Step 7: Print the Annual 941 Report

The Annual 941 Report is one more way to verify that your annual payroll data is in agreement:

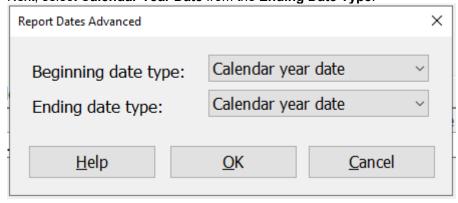
• Compare the Annual 941 Report total with the total of all the Quarterly 941 Reports for the year.

Do this...

- 1. Open Connect Payroll > Reports > 941 Report.
- Change the report **Date Range** to select the check issue dates for the entire calendar year being closed.
 - Click Advanced Options in the date area.

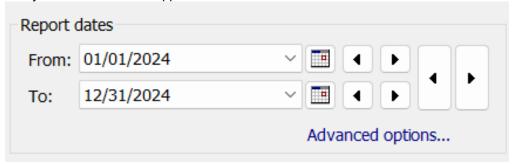


• From the dialog that appears, select Calendar Year Date from the Beginning Date Type. Next, select Calendar Year Date from the Ending Date Type.



• Click OK.

• Verify the dates that now appear.



- 3. Click **Preview** (CTRL+Q) to preview the report or click **Print** (CTRL+P) to print the report.
- 4. From the Print Forms screen, select the desired printer. Verify the settings. Then, click **GO** (CTRL+G).

Step 8: Print a Leave Report (optional)

You will use the *Leave Report* to verify the leave time balances for all employees.

*Note: If you do this as a step in your Payroll processing skip to Step 9.

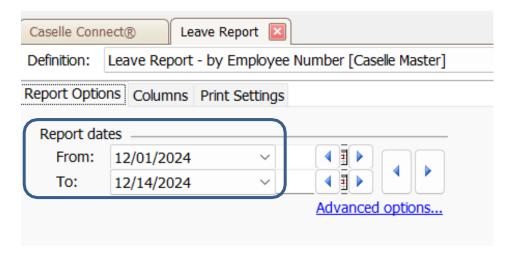
Are the employees' leave time balances correct?

- Yes, the employees' leave time balances are correct. Continue to Step 9.
- No, the employees' leave time balances are not correct. Use Employees > Enter Leave
 Time Adjustments to enter a correction.

Do this...

- 1. Open Connect Payroll > Reports > Leave Report.
- 2. The report **Date Range** will default to the current pay period.

Tip! Year-to-Date (YTD) totals will be listed on the current pay period's report. There is no need to change the dates.



- 3. Click Preview (CTRL+Q) to preview the report or click Print (CTRL+P) to print the report.
- 4. Review the printed report.
- 5. Fix errors to employee leave time balances before you continue by going to **Connect Payroll > Employees > Enter Leave Time Adjustments**.

Step 9: Verify Carryover Limits in Leave Tables

*Note: You only need to do this if new leave rates or changes to leaves are made.

Does your organization use carryover limits?

- Yes, my organization uses carryover limits & we made changes this year. Complete this step.
- Yes, my organization uses carryover limits & no changes were made this year. Skip to Step 11.
- No, my organization does not use carryover limits. Skip to Step 11.

Each Leave Rate may have *carryover limits* defined. Carryover limits specify the number of hours that may be carried over from the previous year into the next year at year-end.

You should verify the carryover limits for *each* leave rate that is in use at your organization.

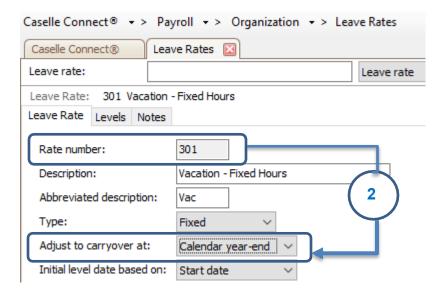
If you want the Payroll application to adjust excess leave time hours at year-end to match the carryover limit, you will need to complete the following steps:

- 1. Make sure the carryover limits have been set up in the system.
- 2. Run Adjust Carryover Limits (step 10).

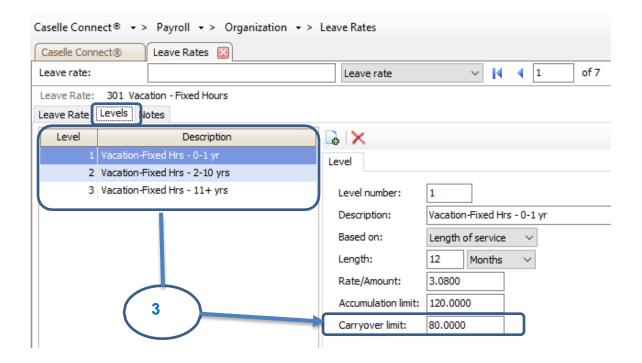
Tip! If the last pay period of the year does not include the last day of the month (for example, when a biweekly pay period ends on December 26), you will need to wait to run Adjust Carryover Limits until you run Payroll for the first pay period of the following year.

Do this...

- 1. Open Connect Payroll > Organization > Leave Rates.
- 2. Click on **Adjust to Carryover At**. Select the appropriate carryover option to adjust any excess hours accumulated to the Carryover Limit. For example, Calendar Year-end, Anniversary Date, or Fiscal Year-end.



- 3. Click the **Levels** tab. View the **Carryover Limit** for each leave time rate.
 - Notice that different levels within this Leave Rate may have different Accumulation and Carryover Limits.
 - Each Leave Rate will have to be checked individually.



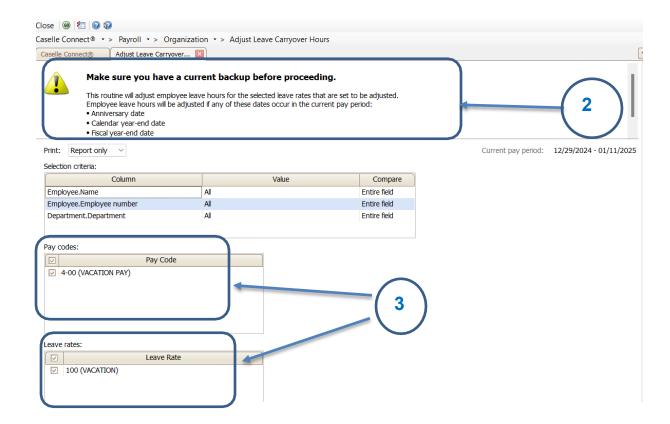
Step 10: Run Adjust Carryover Hours

Perform these steps only if Adjust to Carryover At is set to Calendar Year-end.

Note: If you do this as part of you payroll process each payroll you can skip this step.

Do this...

- 1. Open Connect Payroll > Employees > Adjust Leave Carryover Hours.
- 2. Read the notice on the screen. Be sure you have a backup of your Payroll files before you continue.
- 3. This routine will adjust employee leave time carryover based on the settings for the selected leave time rate(s), as described on the screen. You may change the Pay Codes and/or Leave Rates, as necessary for your site. This must be done during the pay period that includes the adjustment time. For example if the adjustment time frame is the calendar year end the date of 12/31 must fall in the pay period date range.



4. Click GO (Ctrl+G).

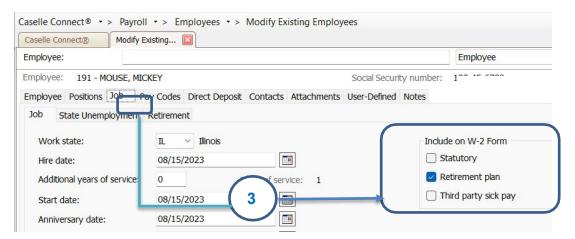
The employee leave time has been adjusted to the carryover limit(s).

Step 11: Review New Employees

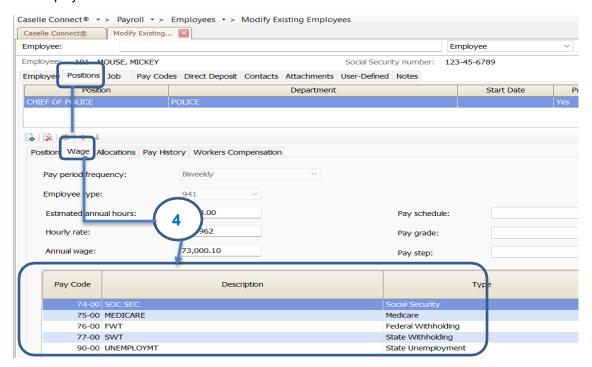
The next step is to review the W-2 settings, *Subject To* options selected and Social Security number for each new employee.

Do this...

- 1. Open Connect Payroll > Employees > Modify Existing Employees.
- 2. Display the first new employee record.
- 3. On the **Job** tab, review the **W-2** setup selections for the employee.

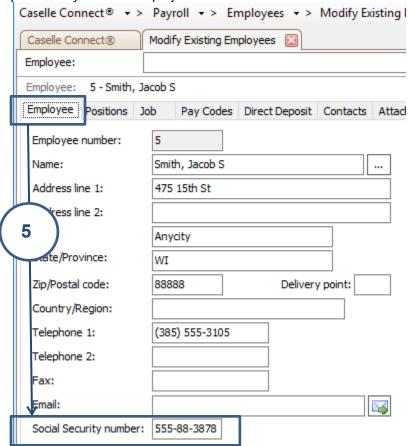


4. On the **Positions - Wage** tab, verify that the **Subject To** options that are selected for the employee.



Tip! IF you have questions about the W-2 setup and Subject To options that should be used for your organization, consult with your accountant/auditor.

5. On the **Employee** tab verify the Social Security Number (SSN) matches to the W-4 or I-9 provided by the new employee.



6. Repeat steps 1-5 for each new employee record.

Step 12: Run Employee Checkout

After you have performed all of the previous steps, run the *Employee Checkout* again. Verify that there are no errors.

Important! If there are any errors on the Checkout report, contact Customer Service.

Do this...

- 1. Open Connect Payroll > Organization > Checkout.
- 2. Run Checkout for ALL employees.
- 3. Verify the **Beginning** and **Ending Date**. These dates should default to the year being closed in order to scan and check the entire year's data.

IMPORTANT! If these dates are incorrect, DO NOT change them. Call customer service to address the issue.

4. Click GO (CTRL+G). Caselle Connect® Checkout X Use this routine to check for any database inconsistencies. Current year: 2024 Selection criteria: Column Value Compare Check prior years Employee.Employee number Entire field Employees Taxes Pay Codes Transactions Tax information Check for FWT and SWT amounts differing from the prior pay period by more than Check for different year-to-date employee and employer amounts for Social Security and Medicare Calculation information Beginning date: 01/01/2024 • Ending date: 12/31/2024 • Verify Social Security Verify Medicare Verify Medicare Premium Check for positive FICA, FWT, and SWT totals

Step 13: Backup Current Year's Payroll Data (optional)

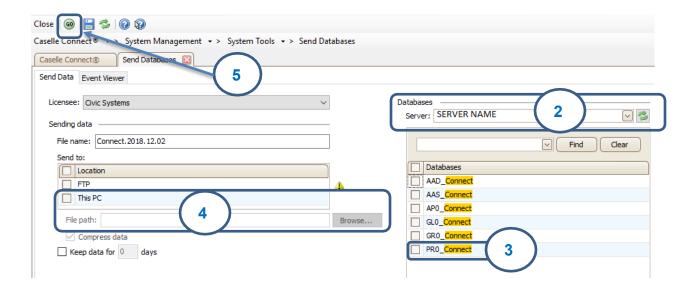
Before proceeding, perform a backup of the current year payroll files.

Tip! It is a practical idea to have a backup strategy in place in order to prevent accidental data loss. Backups may be performed on the schedule that best suits the needs of your site. For more information on the backup strategy in place at your site, consult with your local IS/IT staff.

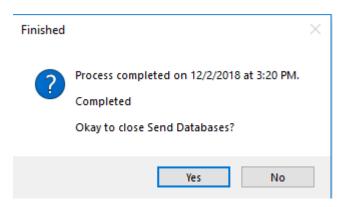
*Note: If Regular backups are being done, you can skip this step. If you are unable to complete this step following the directions below, contact your System Administrator or IT department. This should not stop you from moving forward. Continue to Step 14 if unable to backup in a timely manner.

Do this...

- 1. Open Connect System Management > System Tools > Send Databases.
- 2. Select a Server.
- 3. Select PR0 from the Database menu.
- 4. Send to **This PC** and browse to the **Destination Folder** of your choice.



- 5. Click GO (CTRL+G).
- 6. When the Finished dialog box displays, click **Yes**.



Depending upon how your server is setup, you may not be able to use **Backup Databases**. If that is the case, have IT/System Admin create the backup.

Step 14: Run W-2 and 1099 Application

This step contains several tasks that must be completed in order.

- Step 14a Convert W-2 and 1099 information from Payroll
- Step 14b Verify the converted information for each employee and make corrections as needed
- Step 14c Verify the Organization W-2 and 1099 information
- ❖ Step 14d Run W-2 & 1099 Checkout
- Step 14e Print and review sample W-2s, making any necessary changes
- Step 14f Enter corrections in the Payroll system

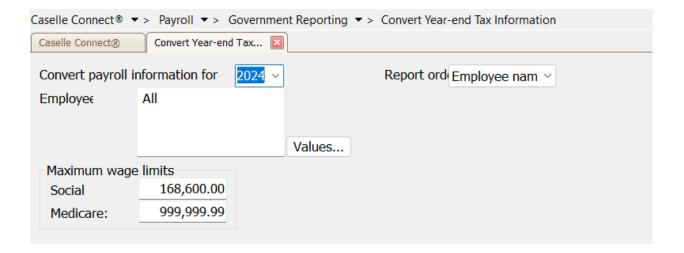
Important! If you find errors in the sample W-2s, you will need to make corrections in Payroll. Then, go back to Step 14 and repeat all steps 14-16 until the sample W-2s are correct.

Tip! When you complete these tasks, the W-2s will be ready for printing. If the actual W-2s will not be printed at this time, they should be printed as soon as after performing the year-end steps as possible. You may wish to schedule the print job for a time when printer traffic is low.

Step 14a – Convert Year-End Tax Information

To migrate the W-2 and 1099 information from payroll to the **W-2 and 1099 Reporting** application, **do this...**

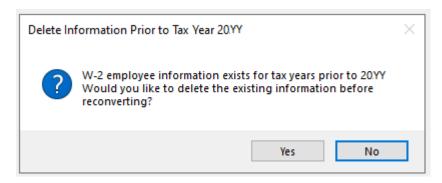
- 1. Open Payroll > Government Reporting > Convert Year-end Tax Information.
- 2. Verify the proper tax year is listed (i.e. 2024).
- 3. Verify the proper Maximum wage limits.



4. Click the GO button.

If W-2's were printed last year, the following prompt will appear. Click **Yes** to delete any and all prior year W-2 information or **No** to keep prior year history. If you click **No**, prior year history will **not** affect current year W-2's.

*Note- History will remain in payroll, keeping data will require you to select years when printing or editing.



Step 14b – Check the Conversion Printout and Make Corrections as Needed

To verify the converted information for each employee, do this...

Review the conversion printout that printed as a part of the previous step. Compare the printout with the Annual 941 detail from step 7. Verify the amounts for each employee.

To review or correct W-2 amounts, do this...

- 1. Open Connect Payroll > Government Reporting > W-2 Employees.
- 2. Search for the appropriate employee and correct any information on the **Employee**, **Wage Information**, and **Electronic Filing** subtabs.

To review or correct 1099 amounts, do this...

- 1. Open Connect Payroll Government Reporting > 1099 Recipients.
- 2. Search for the appropriate recipient and correct any information on the appropriate subtabs.

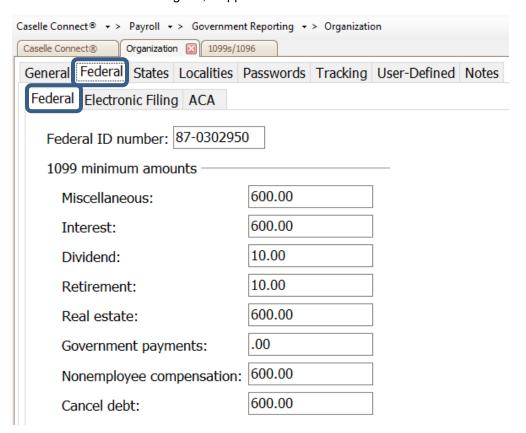
Step 14c – Verify Organization W-2 and 1099 Information

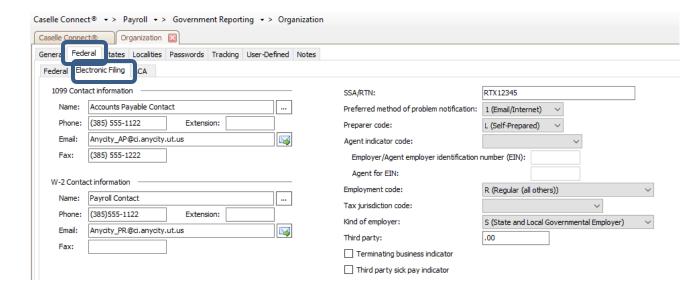
To verify ID numbers, limits, etc., do this...

- 1. Open Connect Payroll > Government Reporting > Organization.
- 2. Review these tabs to ensure the information is accurate.
 - General tab

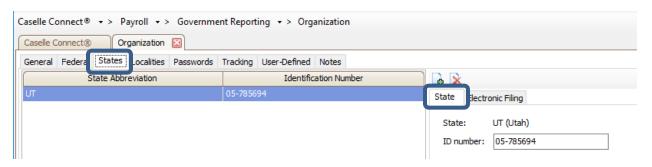
Caselle Connect® Organization General Federal States Localities Passwords Tracking User-Defined Notes
Primary name: Anycity Corporation
Secondary name:
Address line 1: 10 N Commerce Ave
Address line 2: PO Box 123
City: Anycity
State/Province: WI
Zip/Postal code: 88888 Delivery point:
Country/Region:
Telephone 1: (385) 555-1122
Telephone 2: (385) 555-1212
Fax:
Email:

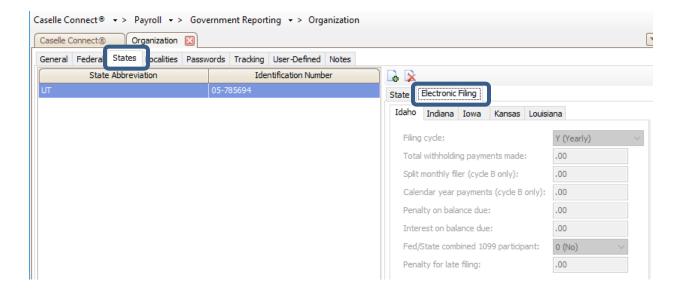
• Federal and Electronic Filing tab, if applicable





State and State Electronic Filing tab, if applicable



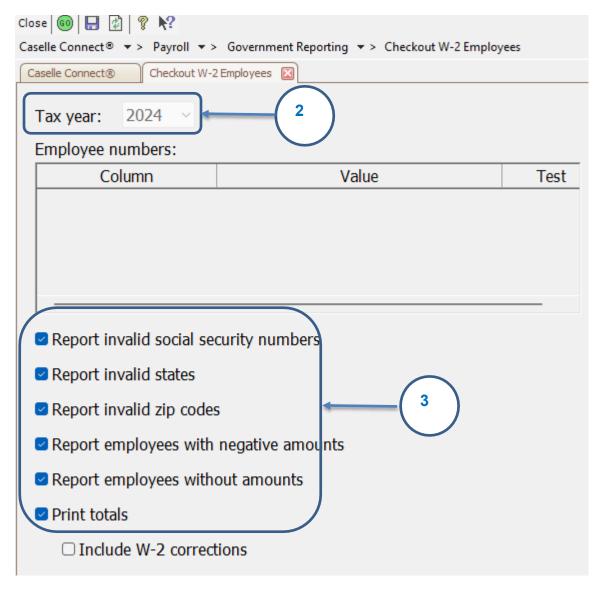


• Localities tab, if applicable

Step 14d - Run W-2 and 1099 Checkout

Do this...

- 1. Open Connect Government Reporting > Checkout W-2 Employees.
- 2. Select the year you want to run checkout for (only one year will appear if you deleted history when converting data). If 2024 does not appear as an option go back and perform step14a.
- 3. Select all checkboxes.



- 4. Click GO (CTRL+G).
- 5. Click **Preview** (CTRL+Q) to preview the report, or click **Print** (CTRL+P).

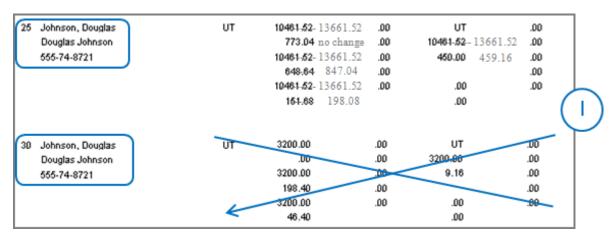
6. Review the report for accuracy. Note that if you kept prior years history in the W-2 program the totals will be cumulative of all years.

Tip! When you run W-2 & 1099 Checkout, the system checks itself for errors. If the system finds no errors, the note "No W-2 errors found" will be printed in the lower left-hand corner of the report.

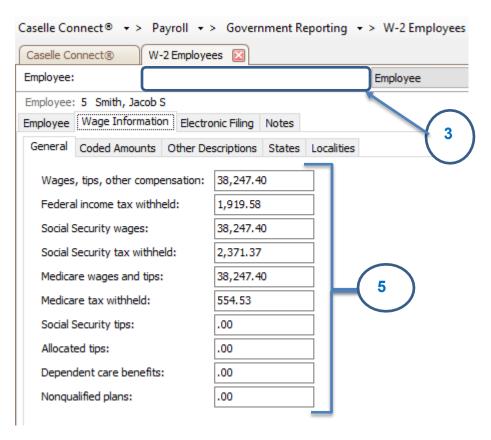
Tip! If there are employees at your site with more than one employee number, and who are receiving multiple W-2s, you may wish to provide them with a single W-2. (Note: If a warning displays that there are more pay codes marked for any one box than will fit on a single W-2 for this an employee when you complete Step 14A - Convert from Payroll, then you will not be able to combine the W-2s.) For instructions on combining multiple W-2s, follow these steps. If this does not apply to your site, continue to Step 14E.

To combine multiple W-2's, do this...

From the W-2 Conversion Report (created in Step 14-A) find all employee numbers for this
employee. Manually combine the totals for each W-2 field for this employee, and make a note of
the new totals on the W-2 Conversion Report.



- 2. From the W-2 and 1099 Reporting Main Menu, select W-2 Employees.
- 3. When prompted, specify the **employee name or number** for which you wish to view this employee's record.
- 4. Display the employee record that you wish to keep for this employee.
- 5. On the **Wage Information > General** sub tab, type the new totals into each of the W-2 fields. Repeat for any coded or other description fields.



- 6. Now display the employee record that you wish to delete for this employee.
- 7. Click **Delete** (CTRL+D).

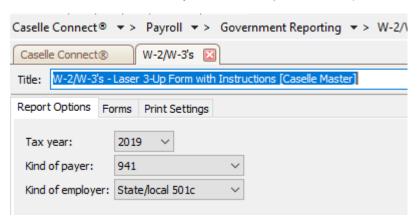
Step 14e - Print Sample W-2's to Scratch Paper

To print sample W-2's to paper and verify alignment, do this...

Open W-2 and 1099 Reporting > W-2s.



2. Select the desired form style from the Report Title drop-down list.



- 3. Load scratch paper in the printer. Now, click Print (CTRL+P).
- 4. Review the sample W-2s. Verify that the items to be printed on the W-2 form are printing in the correct position/correct boxes.

Tip! If you need to adjust your printer settings, call Customer Service for assistance.

5. If the actual W-2 forms will be printed at this time, load the W-2 forms in the printer. Now, click **Print** (CTRL+P). If the actual W-2 forms <u>will not be printed at this time</u>, go on to the next step.

Tip! If the actual W-2s will not be printed at this time, they should be printed as soon as possible after performing the year-end steps.

Step 14f - Enter Corrections in the Payroll System

Important! If you find errors in the sample W-2s, you will need to make corrections in Payroll. Then go back to Step 14 and repeat all parts of Step 14 until the W-2s are correct.

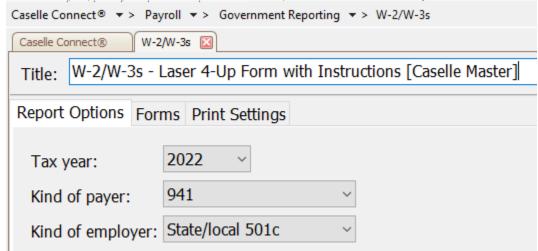
Step 14g – (Optional) Upload W-2's to miPayOnline

If you utilize **miPayOnline**, employees have the ability to receive their W-2 electronically. This capability can be turned on under **Organization** in **miPayOnline**. Click here to learn more.

An employee needs to opt into receiving their W-2 electronically. Click here to share instructions with your employees on how to opt into receiving their W-2 electronically.

Follow these steps to upload W-2's to miPayOnline.

- 1. Open Payroll > Government Reporting > W-2/W-3's.
- 2. Select the proper report titled from the **Title** drop-down and the correct year.

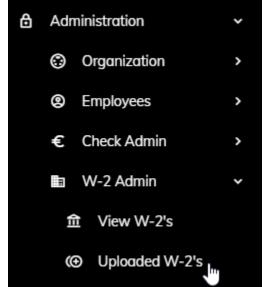


- 3. Click the **Print Preview** button on the toolbar.
- 4. From the preview screen, save your W-2 file by clicking on the **Save** icon in the lower right corner of the screen. Name the file "YYYY W-2s" (e.g. 2024 W-2s) and make note of where you have saved the file. You will want to save the file in a secure location where only certain people have access as it does contain social security numbers.



5. Close the preview screen.

- 6. Login to miPay.
- 7. Go to Administration > W-2 Admin > Uploaded W-2's on the menu on the left.

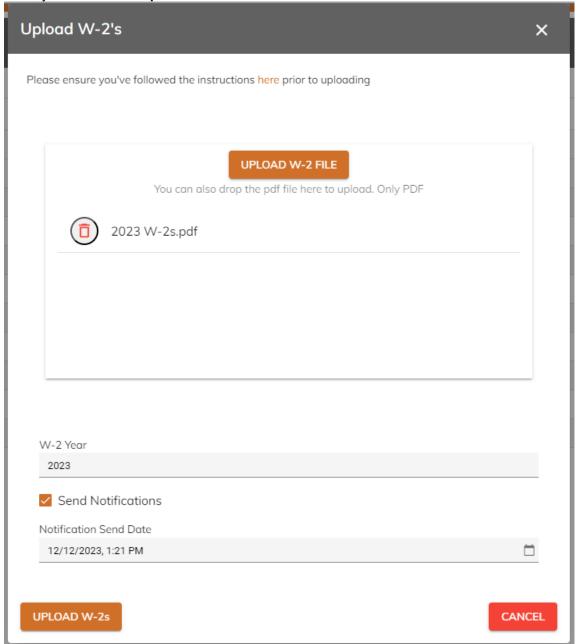


8. Click on the **Upload W-2's** button in the upper right corner.



- 9. Browse to find the file you saved in step 6 above. Once you find the file click **Open**.
- 10. Enter the year in the W-2 Year field.
- 11. If you would like to send email notification employees receiving their W-2 electronically, make sure the **Send Notifications** checkbox is checked.
- 12. Confirm or set the **Notification Send Date**. You may change the date and time the email notification is sent by clicking on the down arrow at the end of the date box to access a calendar. Once finished setting the new date and time, click **OK**.

13. When you are set click Upload W-2s.



14. Browse to find the file you saved in step 6 above. Once you find the file click **Open**.

Step 15: Report W-2 Information to the IRS

Are you issuing 10 or more 1099's and W-2's in aggregate?

- Yes, we are issuing 10 or more 1099's and W-2's in aggregate. You are required to submit your W-2 information electronically.
- No, we are issuing less than 10 1099's and W-2's. Submit your W-2 information according
 to the instructions that have been provided to you by the IRS. You can also elect to file
 electronically.
- Please note that States may have different electronic filing requirements.

Tip! If you need to submit W-2 information using Electronic W2/1099 and the Government Reporting > Create Electronic W-2 File option is not available, then you will need to contact Civic Systems to purchase this feature.

Do this...

- 1. Open Connect Payroll > Government Reporting > Create Electronic W-2 file.
- 2. Verify the **Tax Year**, **File Name**, and **Authorized employee's PIN** (this is your login for the Social Security Administration website).
- Click the GO button.
- 4. Download the AccuWage software from the irs.gov website to test the Electronic W-2 File.
- 5. Did the Electronic W-2 File load correctly?
 - Yes, the Electronic W-2 File loaded correctly. Wonderful! Continue through the process.
 - No, the Electronic W-2 File did not load correctly. Call Civic Systems support for assistance.

Step 16: Exit the W-2 and 1099 Application

When the W-2 conversion is complete, click the *Payroll* link in the breadcrumbs list to leave the W-2 and 1099 Reporting application and return to the Payroll main menu. Or click on the Caselle Connect Applications > Payroll.

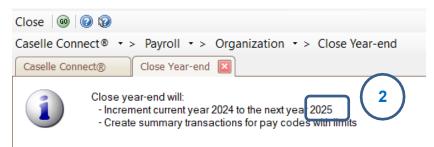


Step 17: Perform Year-End Closing

Once you have completed the previous steps, performing the Year-End Closing is simple.

Do this...

- 1. Open Connect Payroll > Organization > Close Year-end.
- 2. Verify the new **Current Year** listed on the screen. The year-end closing will close out the previous year and rest the system to the new current year.



IMPORTANT! If your system does not display the correct new year (2025), contact Customer Service.

- 3. Click GO (CTRL+G).
- 4. When the Year-end Closing is complete, a dialog box will appear. Click **OK** to close this dialog box.

Final Steps

Running the Year-end Closing is the last *official* step in the Year-end Closing Checklist. If you haven't already printed the actual W-2s, you should print them as soon as possible after completing the Year-end Checklist.

The next steps will help you get Payroll ready for the new year.

Step 18: Load New Tax Rates stop!

In this step, you will enter the Federal and (if applicable) State tax rates for the new year.

Tip! Not all states have State Withholding Tax Rates. For those that do, modifications to the rates and notification of changes to employers may be handled differently by each state. For more information about your state's withholding tax rates and any changes that may have been made for the new year, you will need to contact the appropriate state agency. (In other words, the State Tax commission for your state, etc.)

Loading the Federal tax rates is a two-step process. First, you need to enter the new federal Social Security rates. Then, you need to enter the new federal withholding tax rates.

Please click here for instructions on how to change the federal and state tax rates.

Congratulations!

You have completed the Payroll Year-end Closing! The Payroll system is now ready for you to enter payroll for the new year.

Useful Websites

Listed below are links to sites you can find helpful and often important information.

IRS – general links to forms, publications, and general information.

www.irs.gov

IRS Business - Employer information

http://www.irs.gov/businesses/index.html?navmenu=menu1

Social Security Administration Business Services:

http://www.socialsecurity.gov/pgm/business.htm

SSA - Payroll Year End Balancing

http://www.socialsecurity.gov/employer/recon/recon.htm

STATE WEBSITES

Illinois Department of Revenue

http://www.revenue.state.il.us/index.htm#t=tab1

Iowa Department of Revenue

http://www.iowa.gov/tax/index.html

Minnesota Department of Revenue

http://taxes.state.mn.us/Pages/index.aspx

Michigan Department of Treasury

http://www.michigan.gov/treasury/

Missouri Department of Revenue

http://dor.mo.gov/

Ohio Department of Taxation

http://www.tax.ohio.gov/Individual.aspx

Wisconsin Department of Revenue

http://www.revenue.wi.gov/

Wisconsin Retirement Rates:

http://etfonline.wi.gov/ETFCalculatorWeb/etf/internet/employer/ETFemployerrates.jsp